



## **SENIOR TECH – WIRELESS SUPPORT**

### **DESCRIPTION**

This position is responsible onsite field support to inbuilding wireless projects. Work as a liaison between field and office teams to communication progress, quality, and success of wireless installation projects.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Support Wireless Installations with PM/Field management
- On site and remote material management and Logistics
- Troubleshooting and Manufacturer Support Coordination
- Subcontractor support and training
- Drive actions and decisions to maximize project profitability
- Site Close-Out support
- Conduct Wireless surveys for pre-sales support and as customer requested service
- Report Generation
- Coordinate with Wireless Director regarding daily tasks
- Performing quality control on the project throughout development to maintain the standards expected
- Develop new subcontractor relationships; strengthen existing relationships
- Other duties as assigned

### **JOB REQUIREMENTS**

- High School Diploma required; some college preferred
- Ability to travel within the US < 45% on average of work week
- Valid Drivers' License
- Basic Understanding of Cabling Installation best practices (Fiber, Coax, Category, etc.)
- Installation Experience in IT Infrastructure
- General Technical Troubleshooting Skills
- Interest in Wireless and emerging technologies
- Project Management Experience is preferred
- Strong professionalism, communication, and customer facing skills
- Familiarization with PowerPoint and other common Microsoft Office Business Productivity Applications

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- 3+ years' experience in the telecommunications industry
- Ability to read, analyze and decipher scopes of work
- Ability to use basic hand tools, punch down, shears and crimp tools
- Excellent oral and written communication skills

The worker is subject to inside and outside environmental conditions and noise.

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